

- **Expungements:** On the provider form there should be information about what expungements are and how they are handled [i.e. expungements won't reverse termination for a tier one crime; expungements/dismissals for any tier two crime disqualifying crime(s) mean that disqualifying crime(s) cannot be used to terminate a provider]
- **Privacy/confidentiality rules:** The individual waiver must contain a statement whereby the consumer would acknowledge and agree to confidentiality/privacy rules that prohibit sharing information about the applicant or provider's conviction(s). The instructions should provide information about the constitutional right of privacy that applicants/providers have over their criminal records and any fine/penalty associated with violating these rights.
- **More on privacy:** The individual waiver should advise consumers that counties, Public Authorities and the CDSS are prohibited under Penal Code Sections 11105 and 13300 from providing any additional information about crimes or convictions that may have been committed by an applicant or provider. (This is to discourage the phone calls we can expect from consumers who will want to know more than the Penal Code section and corresponding offense names or descriptions that will be in the summary explanation notice, like "who got murdered? how much was stolen?, etc.)
- **Provider Orientation:** Part of the curriculum for new provider training should include information to advise providers that consumers will be informed of any disqualifying tier two crime(s).
- **Information needed on timeline:** The consumer notice that advises them of the right to file an individual waiver should contain information about how long (after signing the waiver) it will take for the provider to be enrolled and receive their first timesheet. There should also be information to indicate whether the applicant providers is eligible for retroactive pay if service has been provided prior to completing the enrollment process.
- **Translations:** CDSS should collect and disseminate common translations (that are outside of the state's thresholds) so each county/Public Authority doesn't have to do their own translations.