



**JOHN A. WAGNER**  
DIRECTOR

STATE OF CALIFORNIA—HEALTH AND HUMAN SERVICES AGENCY  
**DEPARTMENT OF SOCIAL SERVICES**  
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**ARNOLD SCHWARZENEGGER**  
GOVERNOR

January 21, 2010

**TO: IN-HOME SUPPORTIVE SERVICE PROGRAM STAKEHOLDERS**

**SUBJECT: UPCOMING IN-HOME SUPPORTIVE SERVICES STAKEHOLDER MEETINGS**

The purpose of this letter is to discuss the upcoming implementation activities still required in the In Home Supportive Services (IHSS) program pursuant to 2009/10 state budget trailer bills, Assembly Bills 4 and 19 of the Fourth Extraordinary Legislative Session of 2009 (Chapters 4 and 17, respectively) and request your organization's participation in our upcoming activities.

The breadth of reforms in our IHSS program that were enacted this year by the Legislature and the Governor are certainly and undeniably some of the biggest changes made to the program in years. The bulk of our work, focus and resources has been directed to those provisions required by statute to be implemented in the first half of this fiscal year. Over the past few months, the California Department of Social Services (CDSS) has issued numerous All-County Letters (ACLs), All-County Information Notices, Electronic Bulletin Board notices, two Board of Supervisors letters, and a County Fiscal Letter. Within roughly the next week, at least one additional comprehensive ACL will be issued that responds to issues that have been brought to the attention of CDSS.

There remains a long list of implementation activities still required in the IHSS program. These forthcoming activities will be implemented through a more inclusive stakeholder process which will include: 1) Unannounced home visits to verify receipt of services for which they have been approved, by the providers who will be submitting timesheets for those services; 2) Recipient fingerprinting to ensure that resources are available to persons with legitimate need for IHSS services; 3) Targeted mailings to persons that do not appear to have complied with program requirements; 4) Adding recipient and provider fingerprints to timesheets; 5) Ongoing information technology system changes and updates; and 6) A legislative report.

The Adult Programs Division is in the process of developing plans for stakeholder meetings this spring and will be in contact with you in January 2010 to discuss your participation as well as your members. Our collective timeframes within which to implement these changes are extremely tight and aggressive and your participation in the multiple stakeholder activities will be essential.

Thank you for your partnership in achieving our shared goal of implementing the remainder of the enacted changes to the IHSS program. Should you have any questions, please contact Mary Huttner, Chief, Operations and Quality Assurance Bureau, at (916) 229-3494.

Sincerely,

A handwritten signature in blue ink, appearing to read "Eva L. Lopez". The signature is fluid and cursive, with a large initial "E" and a long, sweeping tail.

EVA L. LOPEZ  
Deputy Director  
Adults Program Division